



1. Turn off the camera, and open the camera's housing follow my video, then you will see a main board (decoder) as same as this picture, and the socket with wires in RED FRAME, it with 4-pin wires locked, pull this part out.

2. Now please power on the camera, no need to fix housing, just check the video, if the video change to color, please tell me, this means the zoom module is not faulty, if it is still show you B&W video, I also need to know. At the same time, please check if the fan is always working. About these 2 things, please write the result down.

3. Then turn off the camera. Plug the 4-pin wires back, and turn on the camera again, now please check if the fan working, if it is working, check if the IR LEDs are working, and tell me, because if the IR LEDs are off when fan is working, means the IR control board is faulty.

4. If you plug the wires back, the fan is not working, and IR LEDs are off at the same time, please also tell me.

After you finish these, I should can know which part lead to the problem. Thank you very much!