Laser speed dome can not auto change B&W to color

Please do a setting firstly, steps: (you also can do this to the camera which zoom is not very good)

1. Call preset #59 to enter the main menu of PTZ.

2. Choose "CAMERA SETUP" to enter its menu.

3. Choose "SPECIAL SETUP".

4. Choose "DAY/NIGHT", and then, if your time is day and you want color image, please change its status to be "DAY", but if you are testing at night, please change it to be "B/W", anyway don't let it be "AUTO", you don't need to worry, when it works in day, it will automatically change to color video.

5. Exit the OSD menu and try your test again, but please note a special situation: -- When the camera should change to color video, please see if it is looks at a dark position or object, this always affect it to sense light, if it is focus on a dark object, no light enter its lens, it will not change to color video when it hasn't get a signal with correct light value command.